

News@tim

University of Hawaii School of Travel Industry Management

Dean's Message

UPCOMING

EVENT:

November 1st

Celebrate a Legacy in
Tourism

~

ANNOUNCEMENT:

**MS in Singapore
New Schedule
and Tuition**

Please visit our website
at www.singapore.tim.hawaii.edu
for the updated information.

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Aloha! We are in the final stages of planning for this year's Legacy - our major celebratory event and looking forward to meeting all of our friends and colleagues as we honor Peter Schall and Dean Nakasone.

We are also putting the final touches on our schedule for 2006 when we will be celebrating our 40th anniversary. Stay tuned for an announcement of these activities in our next newsletter.

We have been actively involved in refining our resort management development curriculum and look forward to its implementation in 2006.

We have been meeting with many of our stakeholders, discussing our plans and their needs for the future. One example is my very fruitful meeting with David Asanuma and Hiro Irita from JTB, and we look forward to working with them and their colleagues.

In the last two weeks we have had very successful meetings with our Advisory Council and our Native Hawaiian

Advisory Council. We are deeply indebted to both of these groups for their time and effort as we work with them on a resource plan for the next five years.

We made a presentation to a delegation from Guangdong, China who visited our School and I made a short presentation as part of a panel discussion on sustainable destination management. Many thanks to DBEDT for organizing these opportunities.

The arrival of Ramsay Taum on a full-time basis to the School is very much welcomed, and we look forward to sharing our plans with you on our outreach activities and strategies for ensuring a higher representation of students and resource people from the host community in our School.

We are happy to announce that Assistant Professor Lisa Assante successfully completed her Ph.D. defense.

I was part of a delegation that went to a cultural heritage tourism summit in

Washington, DC. It was a very useful experience and we have decided to continue to work together on cultural tourism issues. We very much look forward to that.

I was present at the PATA Board Meetings in Kuala Lumpur. As a member of the Industry Council, Education and Training Committee and Sustainable Tourism Committee, this was a busy time which provided me with the opportunity to share our concerns and issues and learning from my colleagues within the organization.

When I was in Singapore I had the opportunity to deliver a public lecture on global tourism trends and opportunities. Over 50 people attended, and I am most appreciative that among those present were some of our alumni from Singapore. I am looking forward to meeting with them more formally in the New Year.

Please stay in touch with us.

Best regards,
Walter Jamieson



TIM School Fundraiser—Nov. 1



Tickets are still available to attend this event supporting the TIM School. This annual event is the *only* fundraising event planned for the School this year. It features the best silent auction in the industry, with trips to Hong Kong, New York, Las Vegas among many others. Call 864-9812 for tickets.





TIM School Welcomes Host Culture Resource

We are pleased to announce that Ramsay Taum has joined our School in a full-time position as the Special Assistant to the Dean on Host Culture and Community Affairs. As Special Assistant, Ramsay will direct curriculum development and design as they relate to incorporating Hawaiian values and approaches; manage and coordinate the School's outreach program, ECO-TIM; and work with the School's Hawaiian Advisory Council to develop the School into a "Hawaiian Place of Learning." In addition, he will also provide leadership

and counsel to the School's research activities as they relate to issues of responsible tourism and destination management, especially from the perspective of host communities.

Ramsay's recent positions include the Hawaii Nature Center as Director of Oahu Operations; the Ala Wai Watershed Association as Associate Director/Outreach Coordinator; and HĀ Hawaii, Inc. as Education & Outreach Coordinator. He is also an active member of the Hawaii Tourism Association, the Hawaii State Consortium

for Integrative Healthcare, the Royal Order of Kamehameha, the Hawaii Maoli Board of Directors and the Hawaiian Civic Club of Honolulu. Ramsay is a graduate of USC, where he earned a BS in Public Administration/Public Affairs, and the Kamehameha Schools.

Ramsay will work with the School's Hawaiian Advisory Council to develop the School into a "Hawaiian Place of Learning."



Ramsay Taum

TIM Alumnus Opens Auntie Pasto's Kunia

TIM alumnus, lecturer and successful restaurateur Ed Wary recently opened his fourth establishment, Auntie Pasto's Kunia, giving TIM Students an opportunity to get real-life experience in the opening. Ed has been teaching at the TIM School since 1995 and brings more than two decades of expertise as owner of the Auntie Pasto's (Honolulu and Kunia) and two Dixie Grills (Ward Avenue and Aiea) restaurants. He holds the distinction of being one of the only, if not THE only graduate to become an individual owner of an establishment.

As part of his classes, he brings in a number of professional consultants to teach subjects such as res-



Paul Tacci, Owner Ed Wary, Jacquie Jenson, Kristin Maus (pictured in photo left to right)

taurant marketing and national branding, and students learn to review various restaurants in off-campus visits. He also invited students to be testers at the mock-service dinners held prior to the opening of the Kunia restaurant. Since

the Grand Opening, the Auntie Pasto's Kunia has been serving dinner to capacity crowds.

Congratulations to Ed on another successful establishment!

Ed Wary holds the distinction of being one of the only, if not THE only TIM graduate to become an individual owner of an establishment.

TIM Alumna is New Dean at Shunde Polytechnic

TIM alumna Dr. Roberta Wong Leung is the new Dean at the School of Hotel, Tourism, and Catering Management at Shunde Polytechnic in Guang Dong, China. Dr. Leung is a 1971 TIM graduate and was inducted into the Alumni Hall of Honor in 1993 for her outstanding contributions to the travel industry over the past 20

years, working at hotels such as the Regent International Hotels, Radisson, Century International Hotels, Westin and Inter-Continental Hotels. Dr. Leung is currently serving on the TIM International Board of Directors. She was also chosen as the UH Rainbow Outstanding Alumni for the University's 75th Anniver-

sary. Congratulations Dr. Leung!

Shunde Polytechnic is a three-year old polytechnic in southern China in the Guangdong Province. Currently 250 students are enrolled in the 3 year Higher Diploma program.



Dr. Roberta Wong Leung

TIM Graduates Earn Promotions

TIM Graduate Erik Funakoshi has been promoted to Property Operations Manager at the Sheraton Maui. Erik joined the Sheraton Maui in April 2003 as Front Service Attendant, quickly working his way up the ladder as Guest Service Manager and earlier this year, as Sheraton Service Champion. Erik's previous employment included positions at Kapalua Bay Hotel, Hapuna Beach Prince Hotel and Sheraton Waikiki Hotel. Congratulations Erik!

dent at the TIM School. After graduating in December 2004 with diploma in hand, Kaipo relocated to Los Angeles, California. There was only one employer of choice for Kaipo – The Ritz-Carlton brand. Kaipo was hired as a Banquet Houseman at The Ritz-Carlton Huntington Hotel & Spa. Kaipo admits that this position was not his dream job, but there were no management trainee positions available at the property. True to his spirit and determination, Kaipo made the very best of his position, hoping that his hard work and commitment to the company would pay off. Four months later, it did. In August 2005, Kaipo was promoted to Assistant Housekeeping Manager at The Ritz-Carlton Huntington Hotel & Spa.

opportunities he was given while at the TIM School.

Eric Chan graduated from the TIM School in 2004 and immediately entered the workforce as a manager in housekeeping at Sheraton Waikiki. Eric wanted to explore an international hotel career so he spent his past summer studying Mandarin in China. His summer in Beijing was productive and helped him decide that working for an international company would be the perfect career move.

Through TIM School contacts, Eric met with Hyatt International recruiters and was offered a job as an Assistant Front Office Manager for the Grand Hyatt Beijing. Eric is not originally from China, so he is looking forward to immersing himself in his work, the culture and the language.

We wish Erik, Kaipo and Eric the best of luck and look forward to seeing their careers expand.



Erik Funakoshi

Fall 2004 graduate Kaipo Henrikson knew that he was destined for management since he was a stu-

While in School, Kaipo completed his internships at the Bora Bora Lagoon Resort & Spa and The Ritz-Carlton, Kapalua. Kaipo is certainly grateful for the



Kaipo Henrikson



Eric Chan

Marriott Mentorship Event a Success

On October 6th, Marriott International sponsored an executive mentorship event for 56 TIM juniors and seniors at the Waikiki Beach Marriott Resort & Spa. The Marriott Mentorship Mixer was a huge success by all accounts. The Marriott team included Stan Brown, Vice President of Marriott International Pacific Islands and Japan, six General Managers and a number of Area Directors and property executives. The goal of the evening was to introduce our students to the brand and engage them in meaningful dialogue with the movers and shakers of the hospitality industry. The event was described as an “executive blind

date” by the TIM School’s Internship & Career Placement Coordinator, Kawehi Sellers. “Based on the interest of the student and the position of the executive, I paired the two prior to the event. After the Mixer, both students and executives couldn’t have been more pleased with the selection. One pair even attended the same high school, while another could have passed for brothers!”

Student Jadie Goo’s reaction to the evening was very positive, “every one of us enjoyed it and more importantly we all benefited tremendously from this mentorship

mixer. We’ll carry it forward from here.” That’s exactly what are students have been doing since the event. Through follow up phone calls and emails, Marriott executives have invited our students to their properties for meetings, tours and secret shopping. Stan Brown of Marriott International was equally pleased. “This event created a unique energy of its own and is the perfect vehicle to begin some great new and continuing relationships. Good things will certainly come of it!” Brown said.



“Every one of us enjoyed it and more importantly we all benefited tremendously from this mentorship mixer.”

TIM Participates in Global Summit

In early October Pauline Sheldon and Walter Jamieson participated in the Third Global Summit on Peace through Tourism sponsored by the International Institute for Peace through Tourism in Pattaya, Thai-

land. Both Pauline and Walter presented papers as well as facilitated discussions. From the School’s perspective, the highlight was TIM student’s Xiangra (Clara) Tang’s paper entitled “Tourism and Peace: A De-

velopment Model.” As reported in our last newsletter, Clara’s submission was selected as the winning essay for the summit. As a side note, Clara is a graduate of Temasek Polytechnic in Singapore.



Clara Tang

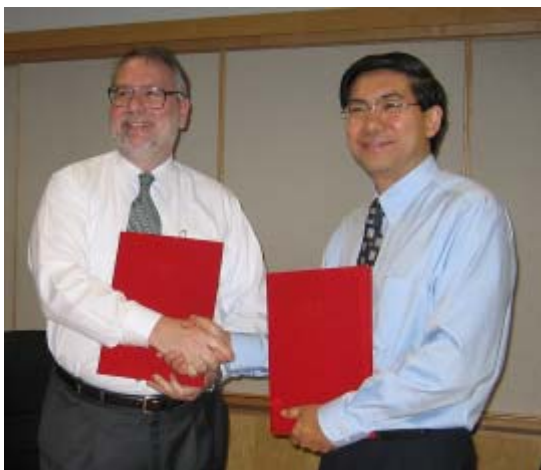
TIM School/Temasek Polytechnic Agreement

In October, Director Yeo Li Pheow of Temasek Polytechnic in Singapore

and Dean Jamieson of the TIM School signed an agreement that deals with

articulation as well as professional development and research issues. We feel that there are excellent op-

portunities for both units to cooperate together in ensuring a smooth transition from Temasek to the TIM School. We are very impressed with the quality of their students and look forward to larger numbers choosing to study with us. We also have common research and outreach interests in Southeast Asia where we will be working together. We know that this will prove to be a mutually beneficial collaborative relationship.



“We are very impressed with the quality of their students and look forward to larger numbers choosing to study with us.”